

Recognise the Risk – Seize the Opportunity

Company Presentation



Ein Unternehmen der ERGO

Who we are and what we do

We offer full service in the lines of transport and group accident insurance from a single source to our clients

- We, the KA Köln.Assekuranz Agentur GmbH (Köln.Assekuranz), are
 - a national and international operating underwriting agency for industrial risks
 - specialists in the lines of transport and group accident insurance
- As a company of ERGO we are thoroughly connected through the International Network of Insurance (INI)
- We are a longstanding, experienced and well-established team offering complete service from a single source
- Equipped with all the powers of attorney needed to satisfy the high demands of industrial and corporate clients

YOUR PARTNER IN UNCERTAIN TIMES

Who we are and what we do Köln.Assekuranz with the business model of an insurer and the key component service



History / Position

- Founded by Munich Re in 2007, transferred to ERGO in 2016
- Business model of an insurer and the key component service

Our Know-How

- Experienced lines of business specialists, scientists, mariners and lawyers
- Handling of enquiries concerning contracts and claims
- Short decision-making paths and permanent business partners

Our possibilities in Risk Transfer

- Analysis of coverage concepts and compilation of international insurance solutions
- Conception and leading of international insurance programmes
- Facultative reinsurance

Our possibilities in the Service Domain

- Offers independent of insurance products
- Taylor-made solutions
- Integration on client's value-added chain

Product and Business Activities We offer risk concepts for global industrial customers complemented by first-class risk service

Transport insurance

- Definition of risk parameters
 Assessment and conception of
- appropriate insurance solutions
- Compilation and management of international programmes
- Bundling of insurance lines

Group accident insurance

- Conception of coverage concepts
- Analysis and optimising of existing coverage concepts
- International programmes
- Rehab and Case-Management in group accident
- Extensive assistance solutions

Risk Service

- Worldwide analysis and evaluation of natural hazards
- Ascertainment and systematization of risk data
- Loss prevention through transport-specific "know-how" with local decision

Marine Insurance: main subjects

Our marine insurance programme include: Marine cargo insurance in general, international programmes, business interruption, transport and traffic liability, transport special lines

Focus on four main subjects

Human

- Transport techniques
- Crime
- Human factor

Climate change

Natural hazards

Weather extremes

Nature

Organisation

- Effects of globalisation
- Supply chains
- Division of labour

Analysis

Identification and evaluation of claim trends



Marine Insurance: service portfolio

Comprehensive consulting and development of apposite coverage concepts are our strenghts in regards to marine cargo insurance



Our business portfolio

- Analysis and evaluation of complex transport chains
- **Consulting** in the areas:
 - Parameters of risk transfer
 - Interfaces
 - Accumulation
 - Types of goods
 - Terms of supply and logistics contracts
- International compliance topics
- Services for loss prevention, claim and recovery management
- Development and implementation of coverage concepts
- Compilation and management of international programmes

Marine Insurance: service portfolio

We make use of group synergies to answer complex questions regarding different lines of business and use INI for international programmes

Synergy effects

- Complementary composite solutions e.g. marine insurance together with property, liability or engineering insurance
- Analysis and optimising of existing coverage concepts
- Routing of complex questions regarding different lines of business within the group



International programmes

- Implementation of the International Network of Insurance:
 - High level of service quality and standardised requirements in the local markets are guaranteed
 - Central management and coordination of programme, reporting and involvement in local claims

International Network of Insurance

The International Network of Insurance facilitates taylor-made insurance solutions for our clients and their foreign subsidaries



126 INI partner companies in around 130 countries
About 200 Controlled Master Programmes of German Clients

- ERGO offers industrial and commercial clients numerous powerful and cost-effective international insurance programmes
- The advantages of central management are combined with local expertise
- Central negotiation for coverage concepts and premium rates for both German and foreign locations
- Local fronting policies considering all fiscal and legal regulations
- High standards because of binding agreements for all INI partners and an inhouse quality management

International Network of Insurance The network partners of INI are leaders in their respective markets



International

Network of Insurance

Group accident: main subjects In the area of group accident insurance, the focus is on people

Focus on four main subjects

Rehab & Case Management

Assistance

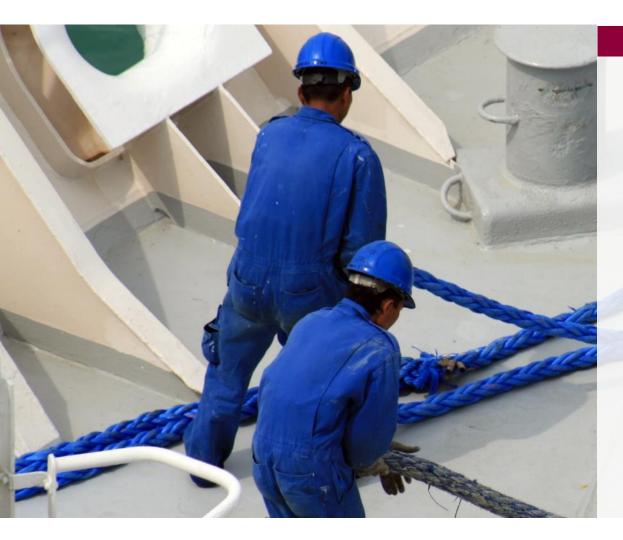
Travel Management

TraumaCare

- Medical management
- Professional rehabilitation
- Technology management
- 24/7 emergency hotline
- Repatriation
- Doctor to Doctor contacts
- Online platform
- Travel warnings
- Travel information
- Acute intervention
- Psychological treatment
- Certified emergency service



Marine Insurance: service portfolio We offer taylor-made group accident coverage concepts and comprehensive consulting



Our business portfolio

- **Consulting** in the areas:
 - Drawing up of contracts
 - Administration
 - Tax
 - Jurisdiction
- Custom made coverage concepts
- Concentration on the all-around-care of the injured
- Constant development of new cover elements (assistance, rehab and case management, information about crisis regions, ...)

Risk Service: Natural Hazards Analysis – K.A.R.L. [®] K.A.R.L.[®] is Köln.Assekuranz's unique tool for the anaylsis of Natural Hazards

Focus on four areas

Online Services

- K.A.R.L.[®]-Online / Online Pro
- Individual IT interfaces

Single Location Analysis

- Location choice
- Action planning for risk minimisation

Multi Location Analysis

- Portfolio risk tranparency
- Identification of accumulation

Route of Transportation Analysis

Supply Chain, Business Continuity



Our business portfolio

- Scientific approach with practice orientation
 - Individual advice from geoscientific experts
 - Worldwide spot on analysis of the hazard with regards to specific vulnerability
 - Quantitative and qualitative ascertainment of the risk
 - Globally comparable set of criteria
 - Network possibility with the business processes of our clients
- Risk ascertainment from the client's point of view

Risk Service: Marine and Technology, Safety and Crime Prevention We also offer comprehensive services in the areas of Marine and Technology, Safety and Crime Prevention

Focus on four main themes		Our business portfolio
Personnel	Analysis of weak pointsInstructionQualification	 Risk service measures for projects Risk identification for the complete transport
Risk	 Identify Evaluate Accompany and reduce 	 Development of packaging concepts Certification of your loading personell according to VDI 2700/DIN EN 12195-1
Safety	 Packaging Transport chain Handling & storing 	 Escort of fragile transports worldwide Advice on the spot Checking the interfaces Crime prevention
Processes	 Optimise Check and optimize interfaces Assessment of damage and development of practicable loss prevention measures 	 Suitable safety and security concepts for transport and storage Support when implementing loss prevention concepts

Köln.Assekuranz: Our business promise We are your partner in controlling risks and in creating added value

Detection	 Analysis of the individual risk situation of the client Professional interpretation of the results 	
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Amelia	Exact risk assessment with the client	K
Analysis	 Support decision concerning risk solutions 	
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Colution	• Risk services through integration in the value added chain of the client	
Solution	 Organisation and realisation of insurance concepts where necessary 	
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	Permanent communication and feedback with the client	
Assistance	 24/7 availability 	

Imprint

KA Köln.Assekuranz Agentur GmbH Scheidtweilerstr. 4 50933 Cologne, Germany Phone: +49 221 39761-200 Fax: +49 221 39761-301 info@koeln-assekuranz.com www.koeln-assekuranz.com

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